

# **Service Plus Limo Inc.**

## **Terms and Conditions**

1. Customer represents to be at least 19 years of age and legally capable of entering into this contract under Ontario Law.
2. With the exception of Wedding and Proms (which must be paid in advance of the service), the balance is to be paid in Cash upon arrival on rental date, chauffeurs do not carry change. Balance may be paid by credit card if pre-arranged with the office (cardholders must be present with credit card & ID upon arrival on rental date). No checks of any kind will be accepted unless received at least 30 days prior to rental date. There is a \$50.00 returned check fee.
3. Overtime will be permitted, upon vehicle availability, and rounded off to the next hour. Availability of overtime is not guaranteed. Overtime rates are non-negotiable and will be charged to the customer according to the GPS tracking report for each limousine. Chauffeurs do not have the ability to waive overtime for any reason. Over time is charged by the hour not prorated per minute.
4. The minimum contract price is fixed once this contract is signed. Early dismissal, downsizing or shortening of rental hours, will not adjust the price.
5. Customer is responsible for payment of tolls and parking.
6. Smoking, illegal use of Alcohol and/or narcotics or controlled substances, fighting or any other contact considered inappropriate by the chauffeur is prohibited and will result in additional charges and immediate termination of the trip. Customer hereby agrees to hold company, its agents and employees harmless from any consequences of such wrongful use by customer or customer's guests, including the cost to defend against the same.
7. The chauffeur inspects each vehicle before, during and after each rental. In the event of damage suffered. Customer shall be responsible for an and all harm and damages suffered by the company, its agents, employees, or third parties, including but not limited to the vehicle, in regards to cleaning, breakages, burns, or other interior or exterior damage to extent of the actual costs to repair or replace, with a minimum charge of \$ 200.00. If customer or customer's guest smokes inside the vehicle, customer shall be charges \$200.00. And the rental will be terminated, without refund. Exterior decoration subject to weather.
8. The company, or its designated representative, is herby appointed customer's attorney-in-fact to sign customer's signature for additional charges to customer's credit card for damages, overtime, and/or changes due and not immediately paid by the customer and is expressly empowered and authorized to charge all costs resulting from damages to said credit card.
9. Except in the case of wilful misconduct or gross negligence of company, its agents or employees, customer hereby waives any and all waives any and all claims against company.
10. Use of alcohol on public vehicles is prohibited by law and the customer is responsible for any such use by any member of his party and also responsible for any cost pertaining to penalties or legal proceeding against the company to be borne by the customer.